3.0 Evidence Gathering

3.0 Evidence Gathering

3.1 What does Evidence Gathering mean

3.2 CARS

3.3 Assurer Procedures

3.4 Support Procedures

3.5 Samples

3.1 Evidence Gathering

- Document, Document, Document ....
- Audit, Arbitration and Support can only efficiently work if YOU, the Assurers doing accurate and complete documentations
- Sample: complete missing Names on CAP

3.0 Evidence Gathering

3.1 What does Evidence Gathering mean

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3.5 Samples

- CARS – CAcert Assurer Reliable Statement

- Comparable to an affirmation

  in German law

- Another CAcert member or the Auditor can

  RELY on the CARS statement

CARS

CAcert

- The Assurance Statement on the Website is a CARS

- Within Arbitrations informations will be requested with CARS

- CARS will be used within CAcert for other purposes

CARS

3.2 Evidence Gathering - CARS

- On a falsery statement

  you are liable!

- A CARS doesn't have to by signed

  digitaly

  CARS

- CARS in practice:

  „Ulrich Schroeter, CARS"

3.0 Evidence Gathering

3.1 What does Evidence Gathering mean

3.2 CARS

3.3 Assurer Procedures

3.4 Support Procedures

3.5 Samples

3.3 Evidence Gathering – Advanced Assurance

- Assurer Procedures:

  - Unfamiliar IdDoxs

  - PoJAM

  - Missing CCA Acceptance

    on CAP Forms

  - Privacy Breach

3.0 Evidence Gathering

3.1 What does Evidence Gathering mean

3.2 CARS

3.3 Assurer Procedures

3.4 Support Procedures

3.5 Samples

3.4 Evidence Gathering – Advanced Assurance

- Support Procedures

  - Pwd Recovery w/ Assurance

  - Name Change after Marriage

    w/ Assurance

3.5 Evidence Gathering – Advanced Assurance

- What is common
  to all these cases?

- Support or Arbitration
  needs additional informations
  from the Assurance, so the Assurer
  can bring in these informations

3.0 Evidence Gathering

3.1 What does Evidence Gathering mean

3.2 CARS

3.3 Assurer Procedures

3.4 Support Procedures

3.5 Samples

3.5 Samples

1. PoJAM

2. Pwd Recovery w/ Assurance

3. Privacy Breach

- **PoJAM** (Policy on Junior Assurers / Members)
- Purpose: Parental acceptance onto CCA
- Approach: handwritten note onto CAP
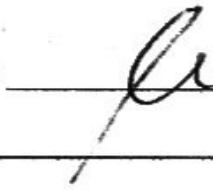
Parental consent exists
Assurer
CARS

3.5.1 Evidence Gathering – PoJAM

Hiermit bestätige ich als Assurer, daß ich das Mitglied entsprechend der CAcert Assurance Policy überprüft habe.

Hiermit bestätige ich, daß ich ein Mitglied der CAcert-Gemeinschaft bin, die Assurer Prüfung erfolgreich bestanden habe und mit mindestens 100 Assurance-Punkten überprüft wurde.

Unterschrift des Assurers: _____ Datum (JJJJ-MM-TT): 2010 - 05 - 28

Einwilligung der Eltern lag vor

CaRS

- Backside of CAP:

    – Parental Name

    – Parental E-Mail

    → for Arbitration case(s)

3.5.1 Evidence Gathering – PoJAM

- First Assurer: present „Parents-Kit"

- Link in Assurance Handbook

  section: PoJAM

- To fill out by the Junior Member and the parents

- Parental Form to present in each Assurance by the Junior Member

An den: CAcert Assurer:

Name des Minderjährigen:	
Geburtsdatum: (YYYY-MM-DD)	
E-Mail Addresse:	

Name gesetzl. Vertreter:	
Geburtsdatum: (YYYY-MM-DD)	
E-Mail Addresse:	

Bitte lesen Sie das CAcert Community Agreement und stimmen Sie ihm zu:
http://www.CAcert.org/policy/CAcertCommunityAgreement.php

hier ankreuzen: O Wir stimmen hiermit zu, dass obige Angaben über den Minderjährigen und dessen Gesetzlichem Vertreter beide Wahrheitsgemäß und Korrekt sind, und fordern hiermit den Assurer auf eine Identitätsüberprüfung des Minderjährigen im Einklang mit der CAcert Assurance Policy vorzunehmen.

hier ankreuzen: O Wir stimmen dem CAcert Community Agreement zu.

Unterschrift des Minderjährigen: _____

Datum (JJJJ-MM-TT): 20__ -___-___

Unterschrift des ges. Vertreters: _____

Datum (JJJJ-MM-TT): 20__ -___-___

3.5 Samples

1. PoJAM

2. Pwd Recovery w/ Assurance

3. Privacy Breach

3.5.2 Pwd Recovery w/ Assurance

- **Pwd Recovery w/ Assurance**
- Allocate a One-Time-Password (A-Word) with Assuree
  Write A-Word onto CAP.
- Give to Assuree: *your Name, your Email and A-Word*.
- Write Email to Support with informations:
  Assurers Name, Email, Assuree Name, Email + A-Word

F2F

An... support@cacert.org;

Cc...

Betreff: Pwd Recovery w/ Assurance over Karl Napp

```
Dear Support,


Today I've assure Karl Napp at Frankfurt airport
in the Assurance he requested for a Pwd reset
of his account.


Assuree
=======
Name:    Karl Napp
Email:   karl.napp@example.com


Assurer:
========
Name:    Ulrich Schroeter
Email:   ulrich@cacert.org


We've exchanged the A-Word:   H9Lg!8aY


regards, uli    ;-)
```

Email to Support

3.5 Samples

1. PoJAM

2. Pwd Recovery w/ Assurance

3. Privacy Breach

- **Privacy Breach**
- Unexperienced Assurer asks Experienced Assurer about Data from Assuree.
- Documentation on CAP backside:
  Privacy Breach:
  Who is involved, Name, Email
  Experienced Assurer ?
  Why ? (→ Training)
  When ? Date, Time

3.5.3 Evidence Gathering – Privacy Breach

- **Backside of CAP**
- *Privacy Beach:*

  Asuree comes with new Idoc, Asuree

  accepted assistance by experienced Asurer

  Experienced Asurer:

  Bernhard Fröhlich, bernhard@cacert.org

  26.3.2011, 17:57

01.04.11

25

3.5 Samples

1. PoJAM

2. Pwd Recovery w/ Assurance

3. Privacy Breach

3.0 Evidence Gathering

3.1 What does Evidence Gathering mean

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3.4 Support Procedures

3.5 Samples

- Documentation

- CARS

- Assurer Procedures
  IDdocs, PoJAM, missing CCA,
  Privacy Breach

- Support Procedures
  eg. Pwd Recovery w/ Assurance

- More Infos to read

- https://wiki.cacert.org
            /Assurance/Training

Questions?