



CAcert

- Arbitration



Agreement to CCA...

- You agree to CAcert Arbitration
- We resolve disputes *internally*



Agreement to

CCA...

- Instead of
 - using local courts
 - finding ourselves in foreign courts
- CAcert and certs are international
- One system: Protection + equality



What does it do?

- Limits and Allocates Liability
- Handles Exceptions
- Clarifies Policies
- Resolve Disputes



What has it done?

- administration: changing names
- contradictions: official CAP form?
- dual control: run special SQL script!



Importance!

- certs are for important claims
- claims must go wrong (one day!)
- solve real problems in Arbitration
- (one day!)



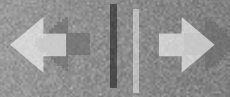
Who?

- Senior & Experienced Assurers
- Dispute Resolution Officer
- Approved by CAcert Board
- approx. 10 on the list



How?

- to file a dispute, mail to
support@cacert.org
- allocated to an Arbitrator
- follows Dispute Resolution Policy
- www.cacert.org/policy/DisputeResolutioPolicy.php



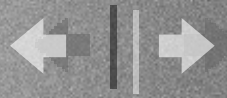
How?

- the english common law approach:
 - i. collects evidence
 - ii. applies the Policies
(and the Law)
 - iii. delivers a Ruling
- the Ruling is *binding* on all



Legal Basis

- Dispute Resolution Policy
- Arbitration Act (International Arbitration Act 1974)
- CCA - All members agree to Arbitration
- NRP - have no rights of reliance!



Experience...

- Around 20 Arbitrations
- 2 .. 3 running at any one time
- 80% for administrative purposes
(Names)
- important decisions: terminations,
dual control

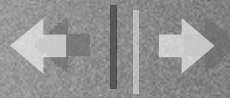


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- Assurer
- Organisation Assurer
- **Arbitrator**
- Member of CAcert Board





CAcert

Organisation Assurance



Organisations

- Have to be able to agree to CCA
- Have to be identifiable
- Become CAcert Members
- Represented by an Organisation Admin



Organisation Admin

- Assurer
- Authorised by the Organisation
- May act on behalf of the Organisation



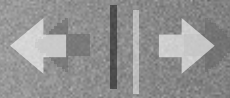
Requirements

- Organisation is listed in an official Register
- The signer of the COAP can bind the Organisation
- Domains are controlled by the Organisation



Procedure

- Request through support@cacert.org
- Contact by Organisation Assurer



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Assurer

Organisation Assurer

Arbitrator

Member of CAcert Board

